

### POLICY STATEMENT

The Quality Policy of Roocroft Road Restraint Systems is to determine, agree and conform to our Client's needs and expectations, particularly NHSS 10B Permanent Vehicle Restraint Systems incorporating NHSS 2B & NHSS 5B. Environmental Barriers (Structural) for Infrastructure Works in accordance with National Highways Sector Scheme 2C. The supply and installation of various slip-formed insitu concrete profiles, whilst fulfilling the requirements of ISO 9001: 2015 and statutory law. All of our Construction services and activities are undertaken to current revisions of British Standards and industry codes of practice.

Roocroft Road Restraint Systems recognises that to be competitive and maintain good economic performance in the road safety industry, we must employ management systems that continually improve the quality of our products and services that in turn increases the satisfaction of our clients, employees, stakeholders, suppliers and society at large.

Key objectives of Roocroft Road Restraint Systems is that the Management System provides:

- Confidence to our Clients that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence to our management and staff that the requirements for quality are being fulfilled, maintained, with quality improvements taking place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks that they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within Roocroft Road Restraint Systems and other interested parties.

***Quality of workmanship is the responsibility of all employees within the company.***

Signed:



Position: D Roocroft, Joint Managing Director



# Quality Policy

Issue No: 1  
Date: 10 Dec 2019  
Confidentiality level: Public

**Acknowledgement:**

I have read and understood the content of this policy.

I am aware of where to find it on the Integrated Management System to ensure I am updated with any amendments to it.

I agree to abide by the content of this policy at all times.

Signature:

Date: Nov 2019