

## POLICY STATEMENT

The Quality Policy of Roocroft Road Restraint Systems is to determine, agree and conform to our Client's needs and expectations, particularly when providing;

- Vehicle Restraint Systems in accordance with relevant national Highway Schemes
- Environmental Barriers (Structural) in accordance with relevant national Highway Schemes.
- The supply and installation of various slip-formed insitu concrete profiles.

whilst fulfilling the requirements of ISO 9001: 2015 and statutory law.

All of our Construction services and activities are undertaken to current revisions of British Standards and industry codes of practice.

Roocroft Road Restraint Systems recognises that to be competitive and maintain good economic performance in the road safety industry, we must employ management systems that continually improve the quality of our products and services that in turn increases the satisfaction of our clients, employees, stakeholders, suppliers and society at large.

An Quality Management System (EMS) has been established that complies with the International Standard ISO 9001: 2015. This integrates quality understanding and control into other systems and procedures, under the direction of the senior management team and with the support of all employees, suppliers and contractors.

Key objectives of Roocroft Road Restraint Systems are that the Management System provides:

- Confidence to our Clients that their requirements for quality and safety are being achieved in the delivery and delivered product or service.
- Confidence to our management and staff that the requirements for quality are being fulfilled, maintained, with quality improvements taking place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks that they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within Roocroft Road Restraint Systems and other interested parties.

***The Quality of workmanship is the responsibility of all employees within the company.***



David Roocroft – Joint Managing Director

08/06/2022

This policy is reviewed annually as a minimum and review information can be found within the 'Roocroft Policies - Document History' document.